

CHEK-AMCT



CHECK-LIST

orders with Chinese Tiger

CHEK-AMCT

How do we process your orders?

- 1.** A client comes with a request to order goods from China. We send a brief to study the goods and suppliers, ask additional questions related to the order and delivery.
- 2.** The client provides the logo (instructions, packaging) in PDF format, as well as barcodes generated for the listing of this particular product.
- 3.** We diligently process your order and then present you with information and pricing. We engage in a final discussion to confirm order details.
- 4.** We prepare requests for various logistics companies we collaborate with to secure the best rates for you.
- 5.** We create an invoice and a contract with the Chinese. The client makes a payment to China using a bank, Payoneer, Wise, as well as payment for Chinese Tiger services.
- 6.** We oversee every step of the process, handle all required documentation, and maintain communication with all parties involved, including suppliers, inspection companies or our personnel in China, as well as logistics companies.
- 7.** Shipping fees are settled before the goods leave the Chinese warehouse.
- 8.** Once you receive your goods, we continue our collaboration because everything has proceeded smoothly and successfully.



Orders with chinese_tiger to Amazon

1 Scenario

– existing product + branding

If you are sure that your product exists in China, you only want to add your own logo to the product and packaging without ordering samples – we process with a standard turnkey purchase.

*See previous page with information 

If you want to order an existing product with minor changes, add a logo and order a sample, the service is additionally paid (\$100). Due to the fact that such orders take much more time and resources until the order is completed.

2 Scenario

– – Existing product + many changes

(Replacing material, creating certificates,
ordering additional products to the set)

If you want to order an existing product, but change many details, add products, customise packaging, print your own instructions, and so on, the service is additionally paid for (200\$). Due to the fact that such orders take much more time and resources until the order is placed.

3 Scenario

– Creating your own product in China

if you have a project with materials, sizes, colours
and all the necessary information

If you have a clear project from engineers and designers to create a new product and you are ready to go through a difficult and sometimes expensive path to creating your own product. The service is additionally paid (\$300) due to the fact that such orders take much more time and resources until the order is completed.

Important information

1. You have to provide barcodes yourself at the very beginning of cooperation.
2. Labels for boxes before shipping after your manager provides you with the dimensions and weight of the boxes.



! You have to provide your manager with information about the permissible dimensions of the boxes and the quantity of goods in the box! (If you have small goods, many varieties, very large goods that cannot be accepted by the prep centre and so on)

3. All the necessary certificates required for the goods must be announced before the start of processing (for children's goods, weapons, etc.)
4. All the small details that are important for the product, but not obvious, should be voiced.
5. Logos are best provided in a PDF file with sizes and colours (Keep in mind that logos in 2 or more colours are more expensive)
6. Creation of new products usually involves the creation of mods, which can be expensive depending on the complexity and type of product.

! If the order is delayed for more than 2 months due to the client's fault, the processing services must be paid for again) !

Terms of ordering with Chinese Tiger

Orders of at least \$1000 (excluding shipping)

It is not possible to order small quantities of 10–20 items.

Only wholesale from 50 pieces.

(Exceptions: ordering expensive goods, electronics)



Payment for the goods 100% before shipment (Without payment, the Chinese side does not send the goods)

In case of an order with production
– payment to China 30/70

Where to look for products?

The best place to look for goods is on Alibaba platform. It is there that intermediaries sell goods from factories in China, so in 99% of cases we can find an identical product on 1688 and order it much more profitably than on Alibaba.

If you are a seller on Amazon, you can look for ideas on the marketplace itself.

How much do intermediary services cost?

Our commission depends on the quantity and complexity of the order. It is usually 7–10%. The more you order, the more pleasant the price from the supplier and the lower the intermediary commission

You can find the price list of additional services below.

How does the delivery work?



There are possible delivery options:



Air



Sea

The supplier sends the goods to logistics warehouses in China (Yiwu, Guangzhou, Beijing, Shenzhen, Foshan).

The price depends on:

- Batch weights
- Volume
- Type of goods
- Delivery address
- Dimensions of the boxes
(whether there is an overhang and oversize)

Additional packaging, cushioning, and inspections can be arranged at the warehouse.

We recommend always insuring the goods. It's 2-3% of the invoice amount.

The shipment is sent when the airplane or ship is fully loaded. Typically, this process takes no longer than a week.

Upon arrival, the goods are sent to you via a courier service or other carrier.

The price for every shipment should be counted depending on the weight, volume, product type and delivery option.



What are our guarantees?



1. The most important point is that we only collaborate with trusted manufacturers. Before placing an order, we meticulously review all the documents, occasionally making phone calls and inspecting the factory through photos and videos.
2. You will receive an invoice and a contract from the supplier outlining the terms of production and delivery.
3. We are committed to achieving results and fostering long-term cooperation, so you can be sure we provide services with a focus on quality and responsibility.
4. In case you receive defective goods, we always try to resolve the situation in your favor: refund part of the money, get good quality products for free or get a discount on your next order. But we always recommend and help with the inspection of your goods before shipment which helps to avoid such situations.



How to make an order as cost-effective and high-quality as possible?

> **Order a substantial quantity of goods.**

The price for 30 pieces and 1000 will noticeably differ. Shipping cost also depends on the volume and weight. (we also reduce our interest for a significant quantity of goods)

> **Consider all potential scenarios and place your order in advance.**

There's a lot of people engaged in the process (us, chinese suppliers, logistics in China, logistics to the country of origin, custom workers so on), so some delays can occur.

We also require some time to get all the necessary information, perform calculations, transfer funds to China, process orders with suppliers, and manage domestic delivery within China. Don't forget that shipments to your country are also not sent every day.

It's advisable to order the product in advance to feel safe and preserve your nerve cells.

Safety of your order

To make your order safe enough, we have several tips and options for you:

1. **Order a product inspection at the factory before shipment.** (They provide a professional report, pictures, videos and information you need to be checked)
2. **Request an inspection by our staff in China** (if the factory is in Guangzhou or Shenzhen, or send it to our employees if your batch is not huge)

If the inspection identifies any defects, you can easily make replacements before the product is shipped to the destination country.

Inspections will incur additional costs, but thanks to them, you can save a lot more money, time, and nerves.

Transport safety

1. For fragile items, electronics, and products where packaging quality is of utmost importance, we recommend using **cushioning**. Cushioning is an additional cost, typically around 50 yuan per 1 square meter.
2. We also recommend **insuring your cargo**. Typically, insurance amounts to 2% of the value of the goods.

Insurance covers incidents such as the loss of goods due to the logistics company's actions (loss, fire, storm).



Guide for a new client:

For effective processing, it is important for us to know:

> **The product**

(preferably with photos), quantity, and key specifications (colors, sizes).

> **Type of delivery and place of destination**

(Amazon FBA warehouses, Ardi, or other warehouses in America, Canada, and Europe)

> **Please mention if you have a Payoneer account**

if you are able to pay factories directly using your US dollar or euro accounts or maybe you have an account in RMB.

> **Which documents do you want to receive from us and your factory?**

We are always on the client's side and always do the job quickly and efficiently, get the most favorable prices for your business, and control everything that is important for your order.

But we are not the only ones responsible for the processes. Chinese suppliers, logisticians in China, and logisticians to America and Canada are also in.

Therefore, we hope for your understanding in case of delays or misunderstandings, which we will immediately inform you about.. (It happens very rarely with us and is always resolved in favor of the client)

Each order processing involves a lot of time, efforts of managers, and company resources, so processing without subsequent ordering incurs additional charges.

Please familiarize yourself with our additional services, which actually include services related to analysis, supplier search, information provision, and knowledge transfer to the client.

Price list (additional services from Chinese Tiger team)

	Послуга	Коротко
1	Послуга аналіз (Рівень складності 1)	У вас вже є чіткий товар, розуміння кількостей, упаковок, ф. перевірити, проаналізувати ціну, дізнатися ціни на ринку і/або відстань до порту, додаткові фото і відео, каталоги
2	Послуга аналіз + семпл (Рівень складності 2)	У вас є чіткий товар, розуміння кількостей, але потрібні наз. Наша задача знайти відповідні фабрики, перевірити, проаналізувати час виробництва, наявність сертифікатів, відстань до порту, запросити всю інформацію на основі ваших змін.
3	Послуга аналіз + семпл (Рівень складності 3)	У вас є товар, але немає розуміння упаковок, розмірів, баг. товару... Наша задача знайти відповідні фабрики, перевірити семпли, час виробництва, наявність сертифікатів, відстань до порту, запросити всю інформацію на основі ваших змін, додаткові фото і відео.
КИТАЙ		Коротко
4	Отримання і перевірка семпла	Працівник в Китаї отримує семпли, фотографує, знімає відео і відправляє далі по Китаю, доставку в свою країну замовляє
5	Отримання і перевірка невеликої партії товару	Працівник в Китаї отримує вантаж, фотографує, знімає відео і відправляє далі по Китаю, доставку в свою країну замовляє
6	Попідка на фабрику для перевірки умов створення товару в Гуанчжоу	Працівник в Китаї їде на фабрику в Гуанчжоу, перевіряє умови виробництва, показує вас як серйозного клієнта. Робить фото і відео товару та співпрацює з вами.
7	Попідка на фабрику для перевірки умов створення товару в Гуанчжоу	Професійна інспекція перевіряє умови створення товару, знімає відео і фотографує, знімає відео і відправляє далі по Китаю, доставку в свою країну замовляє

The founder and CEO of the company, Yevhenia



also provides consultations on the following topics:

1. How to Start Your Trading Business with China:

- Where to Begin
- What quantities should I order and how can I do it more efficiently and cost-effectively
- How can I ensure safety and peace of mind
- What are the existing risks and how can I avoid them
- How can I develop my business
- Which documents are required

2. How to Start an Amazon FBA Business?

Important Truths for Understanding of this Marketplace:

- Where to Begin
- How to Source, Ship, Required Documents and Risks Involved
- How to Save Time and Money in Sourcing from China for Amazon

For additional details, please reach out on our Instagram. 

For more details, reviews, and information, please check our social media and visit our website.

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